

Overview of the DSA's due diligence obligations

Obligations	Universal <i>All providers of conduit, caching, hosting services</i>	Basic <i>all hosting services</i>	Advanced <i>medium-to-large¹ online platforms</i>	Special <i>VLOPs & VLOSEs</i>
Content Moderation	Art 14 (fair content moderation)	Art 16 (notice) Art 17 (statement of reasons)	Art 20 (internal redress); Art 21 (out-of-court mechanism); Art 22 (trusted flaggers); Art 23 (anti-abuse provisions); Art 30-32 (specific rules on B2C marketplaces)	Art 34-35 (risk mitigation assessment) Art 36 (crisis response mechanism)
Fair Design (user interfaces, recommender systems, advertising and other parts)	Art 14 (fair content moderation)	Art 16 (user-friendly notice and action)	Art 25 (fair design of user-experience); Art 26(3) (advertising); Art 27 (recommender systems); Art 28 (protection of minors); Art 30 (traceability of traders); Art 31 (facilitating design for traders)	Art 38 (recommender systems) Art 39 (risk mitigation assessment)
Transparency	Art 15 (annual reporting)	Art 17(5) (database of all the statements of reasons)	Art 22 (reports by trusted flaggers); Art 24 (content moderation reports); Art 26 (advertising disclosure)	Art 39 (advertising archives); Art 42 (content moderation transparency)
Oversight	Art 11 (regulator's contact point); Art 12 (recipient's contact point); Art 13 (legal representative)	Art 18 (notification of suspected relevant crimes)	(-)	Art 37 (auditing); Art 40 (data access/scrutiny); Art 41 (compliance function)

From Martin Husovec and Irene Roche Laguna, *Principles of the Digital Services Act* (Oxford University Press, forthcoming late 2023)

¹ As defined in Commission Recommendation 2003/361/EC of 6 May 2003 concerning the definition of micro, small and medium-sized enterprises (OJ L 124, 20.5.2003, p. 36): “a **small enterprise** is defined as an enterprise which employs **fewer than 50 persons and whose annual turnover and/or annual balance sheet total does not exceed EUR 10 million.**” (emphasis ours)